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OFFICE OF THE
EXECUTIVE SECRETARY

May 31, 2001

Mr. David Waddell
Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

Re: 1-800-RECONEX, Inc. (Docket No. 01-00337)

Dear Mr. Waddell:

Pursuant to the second data request dated May 24, 2001, below please find the responses of 1-800-RECONEX, Inc.

Financial Requirements (2nd Request):

1. Are the submitted trend reports the same as current financial statements? If not, please provide current financial statements and projected financial statements for the applicant.

Yes, the reports submitted in the first data request are the same as current financial statements.

2. Additionally, please address the issue of whether reciprocal compensation amounts are included in current financial statements and projected financial statements.

Because Reconex is a private corporation, they have not been required to provide or prepare projected financial statements. Therefore, Reconex does not have projected financial statements to compare to current financial statements. However, the current financial statements provided to the Commission do show compensation amounts.

Small and Minority-Owned Telecommunications Business Participation Plan (2nd Request):

Attached as Exhibit "A", please find the Small and Minority-Owned Telecommunications Business Participation Plan for 1-800-RECONEX, Inc.

Toll Dialing Parity Plan for Applicants Providing Voice Grade Service:

Attached as Exhibit "B", please find the Toll Dialing Parity Plan for 1-800-RECONEX, Inc.

Tennessee Specific Operational Issues (Applicable to CLECs utilizing UNEs):

- 1. How does the company intend to comply with TCA §65-21-114? In its description, please explain technically how the company will not bill for countywide calls within Tennessee?**

Any telephone call made between two points in the same county in Tennessee will be classified as toll-free and will not be billed to any customer.

Reconex does not own any lines, facilities, etc. in the state of Tennessee. Reconex strictly resells the services of the Incumbent Local Exchange Carriers ("ILEC"), i.e., Bell South and Sprint. Bell South and Sprint are currently providing services in Tennessee where they have satisfied the Commission's requirements for technical explanation of compliance with TCA §65-21-114. Since Reconex will simply be reselling the same services of Bell South and Sprint, they too will be in compliance with TCA §65-21-114.

- 2. Is your company aware of the local calling areas provided by the Incumbent Local Exchange Carriers in your proposed service areas?**

Yes.

- 3. Explain the procedures that will be implemented to assure that your customers will not be billed long distance charges for calls within the metro calling areas.**

Reconex is a non-facilities based reseller of local telecommunications service. Reconex will be reselling service from the ILEC. The ILEC will insure that the customers will not be billed long distance charges for calls within the metro calling area. However, should the customer be billed, Reconex will waive the charges.

May 31, 2001
Mr. David Waddell
1-800-RECONEX, Inc. (Docket No. 01-00337)

- 4. Please provide the name and telephone number of an employee of your company that will be responsible to work with the TRA on resolving customer complaints.**

Ms. Sandra Elliot
Manager of Quality Assurance
1-800-973-9788 ext. 4155 (phone)
503-982-6077 (fax)

- 5. Does the company intend to telemarket its services in Tennessee? If yes, is the company aware of the telemarketing statutes and regulations found in TCA §65-4-401 et seq. And Chapter 1220-4-11?**

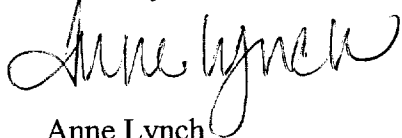
No, Reconex does not intend on telemarketing its services in Tennessee.

- 6. Please include with your response a copy of your customer circular containing the terms and conditions applicable to customer deposits.**

N/A. Reconex does not require customer deposits.

If you have any questions or need any further information, please do not hesitate to contact me directly at 503-982-5572 or anne.lynch@reconex.com.

Sincerely,

A handwritten signature in cursive script that reads "Anne Lynch".

Anne Lynch
Regulatory Manager

EXHIBIT
“A”

1-800-RECONEX, INC.

**SMALL AND MINORITY-OWNED
TELECOMMUNICATIONS BUSINESS
PARTICIPATION PLAN**

Pursuant to T.C.A. 65-5-212, as amended, 1-800-RECONEX, Inc. ("Reconex") submits this small and minority-owned Telecommunications Business Participation Plan (the "Plan") along with its Application for a Certificate of Public Convenience and Necessity to provide competing intrastate interexchange and local exchange services in Tennessee.

I. PURPOSE

The purpose of Section 65-5-212 is to provide opportunities for small and minority-owned business to provide goods and services to Telecommunications service providers. Reconex is committed to the goals of Section 65-5-212 and to taking steps to support the participation of small and minority-owned Telecommunications business in the Telecommunications industry. Reconex will endeavor to provide opportunities for small and minority-owned Telecommunications businesses to compete for contracts and subcontracts for good and services. As part of its procurement process, Reconex will make efforts to identify and inform minority-owned and small businesses that are qualified and capable of providing goods and services to Reconex of such opportunities. Reconex's representatives have already contacted the Department of Economic and Community Development, the administrator of the small and minority-owned Telecommunications assistance program, to obtain a list of qualified vendors. Moreover, Reconex will seek to increase awareness of such opportunities so that companies not otherwise identified will have sufficient information to participate in the procurement process.

II. DEFINITIONS

As defined in Section 65-5-212:

Minority-Owned Business. Minority-owned business shall mean a business which is solely owned, or at least fifty-one percent (51%) of the assets or outstanding stock of which is owned, by an individual who personally manages and controls daily operations of such business, and who is impeded from normal entry into the economic mainstream because of race, religion, sex or national origin and such business has annual gross receipts of less than four million dollars (\$4,000,000.00).

Small Business. Small Business shall mean a business with annual gross receipts of less than four million dollars (\$4,000,000.00)

III. ADMINISTRATION

Reconex's Plan will be overseen and administered by the individual named below, hereinafter referred to as the Administrator, who will be responsible for carrying out and promoting Reconex's full efforts to provide equal opportunities for small and minority businesses. The Administrator of the Plan will be:

Ms. Anne Lynch
Regulatory Manager
1-800-RECONEX, Inc.
2500 Industrial Avenue
Hubbard, Oregon 97032
Telephone: 503-982-5571
Facsimile: 503-982-6077
Email: anne.lynch@reconex.com

The Administrator's responsibilities will include:

- (1) maintaining an updated Plan in full compliance with Section 65-5-212 and the rules and orders of the Tennessee Regulatory Authority.
- (2) establishing and developing policies and procedures necessary for the successful implementation of the Plan.
- (3) preparing and submitting such forms as may be required by the Tennessee Regulatory Authority, including the filing of required annual updates.
- (4) serving as the primary liaison to and cooperate with the Tennessee Regulatory Authority, other agencies of the State of Tennessee, and small and minority-owned businesses to locate and use qualified small and minority-owned businesses as defined in Section 65-5-212.
- (5) searching for and developing opportunities to use small and minority-owned businesses and encouraging such businesses to participate in and bid on contracts and subcontracts.
- (6) providing records and reports and cooperate in any authorized surveys as required by the Tennessee Regulatory Authority.
- (7) establishing a record-keeping system to track qualified small and minority-owned businesses and efforts to sue such businesses.
- (8) providing information and educational activities to persons within Reconex and training such persons to seek out, encourage, and promote the use of small and minority-owned businesses.

In performance of these duties, the Administrator will utilize a number of resources, including:

Chamber of Commerce

The Tennessee Department of Commerce

Small Business Administration

Office of Minority Business

The National Minority Supplier Development Counsel

The National Association of Women Business Owners

The National Association of Minority Contractors

Historically Black Colleges, Universities, and Minority Institutions

The efforts to promote and ensure equal opportunities for small and minority-owned business are primarily spelled out in the Administrator's duties above. Additional efforts to provide opportunities to small and minority-owned business will include offering, where appropriate and feasible, small and minority-owned business assistance with technical, insurance, bonding, licensing, production, and deadline requirements.

IV. RECORDS AND COMPLIANCE REPORTS

Reconex will maintain records of qualified small and minority-owned business and efforts to use the goods and services of such businesses. In addition, Reconex will maintain records of educational and training activities conducted or attended and of the internal procurement procedures adopted to support this Plan.

Reconex will submit records and reports required by the Tennessee Regulatory Authority concerning the Plan. Moreover, Reconex will cooperate fully with any surveys and studies required by the Tennessee Regulatory Authority.

1-800-RECONEX, INC.

By: Anne Lynch
Anne Lynch

Dated: 5/31/01

EXHIBIT
“B”

1-800-RECONEX, INC.
INTRALATA TOLL DIALING PARITY PLAN

INTRODUCTION

1-800-RECONEX, Inc. ("Reconex") will initiate the process that will give end-user customers the opportunity to designate a carrier for their intraLATA toll call traffic in those market areas where Reconex is a facilities-based local exchange service provider. IntraLATA toll calls will automatically be directed to the designated carrier without the customer having to dial an access code.

POLICIES

Reconex will have its underlying service providers deploy two-PIC (Primary Interexchange Carrier) technology in its switches (or switch partitions). This technology will enable the customer to presubscribe to the same or a different carrier for their intraLATA and/or interLATA service.

Appropriate tariffs will be revised and filed in accordance with this plan.

Reconex will offer customers the ability to access all participating carriers by dialing the appropriate access code (10XXX/101XXXX).

All eligible Reconex end user telephone line numbers will be presubscribed and must have a PIC associated with them.

CARRIER INFORMATION

Interexchange carriers will have the option of offering intraLATA service only or intraLATA and interLATA service.

Interexchange carriers will have the option of participating in all market areas or in a specific market area.

Interexchange carriers will be required to return a completed Non-Disclosure Agreement and Participation Agreement(s).

Reconex will not participate in billing disputes for intraLATA service between alternative competing interexchange carriers and their customers.

Reconex representatives will not initiate or accept three-way calls from alternative interexchange carriers to discuss presubscription.

Carriers wishing to participate will be requested to submit Access Service Requests/Translation Questionnaires to the Access Tandem owner and to Reconex.

CALL ELIGIBILITY/TOLL DIALING PLAN

A local service customer of Reconex will have calls routed according to the following plan:

<u>If Reconex Customers Dial:</u>	<u>The Call is Handled By/Routed To:</u>
911	PSAP on originating line number
411/555-1212	Reconex Directory Assistance Operator
0-	Reconex Operator
0+ intraexchange number	IntraLATA Toll Provider
1 + 7 or 10 digits	IntraLATA Toll Provider
0 + 7 or 10 digits interexchange number	InterLATA Toll Provider
10XXX or 101XXXX + 0	XXX/XXXX Carrier
10XXX or 101XXXX + 0 + 7 or 10 digits	XXX/XXXX Carrier
10XXX or 101XXXX + 7 or 10 digits	XXX/XXXX Carrier

If a Reconex customer originates a call to a carrier Operator by dialing 00-, the call will be routed to the PIC on that customer's line. If the customer originates a call to a carrier Operator by dialing an access code (e.g., 10XXX/101XXXX+0-), the call will be routed to the XXX/XXXX carrier. In both cases, the carrier's switch is responsible for routing this call to the carrier's Operator or to an announcement

NETWORK INFORMATION

All originating intraLATA traffic will initially be routed via the incumbent Local Exchange Carrier (LEC) Access Tandem(s). Following conversation, direct trunks between the Reconex switch and (or partition) and the interexchange carrier location(s) may be provisioned where traffic volumes warrant.

Interexchange carriers must have Feature Group D trunks in place (or ordered) between their points of presence and the incumbent LEC Access Tandem(s).

Reconex will route all originating intraLATA traffic to the designated carrier and will only block traffic at the request of the end user customer and/or in compliance with regulatory requirements. Requests from carrier to block traffic or to remove customer from their network will not be honored. Calls that cannot be completed to a carrier will be routed to an announcement.

CUSTOMER CONTACT INFORMATION

Reconex customer contact representative will process customer initiated PIC selections to Reconex or to an alternative intraLATA carrier. Carriers will have the option of allowing the Reconex representative to process PIC requests on their behalf.

Reconex will not ballot or allocate their customer base. At the time of conversation, all customers will be "PIC'd" to Reconex or its designee unless another carrier is chosen by the particular customer.

Reconex customer contact representative will not comment on a customer's choice of its intraLATA PIC when the customer contacts Reconex to change the PIC. Reconex customer contact representatives will respond to customer inquiries about intraLATA carriers in a competitively neutral fashion. If a customer requests information relating to carriers other than Reconex, a list of participating carriers will be read to that customer in random order by Reconex representatives.

If the intraLATA toll carrier selected by the customer permits Reconex to process orders on its behalf, Reconex will accept the PIC change request. If the customer selects an intraLATA toll carrier that does not allow Reconex to process PIC changes on its behalf, Reconex will provide the customer with the carrier's toll-free number (if provided by the carrier).

Reconex representatives will not discuss alternative carrier rates or services and will not provide customers with Carrier Identification Codes or access code dialing instructions.

PRESUBSCRIPTION INFORMATION

A \$5.00 change charge will be incurred and billed to a Reconex customer for each eligible line where a PIC change is made. Reconex will offer its customers a 12-month grace period following Plan implementation during which the customers may change intraLATA carriers without a PIC change charge. Customers can make one PIC change during these 12 months at no charge. After the 12-month period, Reconex will assess the \$5.00 PIC change charge. Reconex offers interexchange carriers the option of having the PIC charge billed to the carrier or to the customer.

New line customers, including customers adding lines, will have the opportunity to select a participating carrier, or they will be assigned a NO PIC designation. If a customer cannot decide upon an intraLATA carrier at the time of order, Reconex will offer the customer a 12-month grace period following placement of the customer's service order for the customer to select an intraLATA carrier without charge. Such a customer will be assigned NO PIC designation in the interim. After this 12-month period, Reconex will assess the \$5.00 PIC change charge as described above. Customers assigned a NO PIC designation as set forth in this paragraph will be required to dial an access code to reach an intraLATA carrier's network.

If a Reconex customer denies requesting a change in intraATA toll providers as submitted by an intraLATA carrier, and the intraLATA carrier is unable to produce a Letter of Agency signed by the customer, the intraLATA carrier will be assessed a \$30.00 charge for the unauthorized PIC change and the PIC will be changed as per the customer's request, in addition to any other penalties authorized by law.

Alternative interexchange carriers may submit PIC changes to Reconex via a fax/paper interface.

Reconex will process intraLATA PIC selections in the same manner and under the same intervals of time as interLATA PIC changes.

Carriers will be required to submit PIC changes using the Customer Account Record Exchange (CARE) format via paper medium. Reconex will provide carriers with PIC order confirmation and reject information using the CARE format. Specific details regarding CARE will be provided to participating carriers.

For customers who change their local service provider from the incumbent LEC to Reconex and retain their incumbent LEC telephone number(s), Reconex, as a part of the CARE PIC process, will provide the selected intraLATA carrier with both the retained (incumbent LEC) telephone number and the Reconex telephone number.

Dated: May 29, 2001